

“Let's Celebr-EIGHT” Red Packets**Redemption Terms & Conditions**

1. Redemption period is from 10 Jan 2025 to 28 Jan 2025. Sales transactions and gift redemptions must fall within this period.
2. Please refer to Harbour City “your guide” for the list of outlets in Harbour City (exclude Gallery by the Harbour, Bank / Medical Service outlets).
3. Customers are required to register online via pass.harbourcity.com.hk as HARBOUR CITYZEN Member (Member) to redeem gifts. Each customer can register as Member ONCE only; Harbour City Estates Limited reserves the right to request Member to present their proof of identity for verification.
4. Members must redeem the Red Packets in person upon presentation of valid e-Pass. Redemption by sales staff of Harbour City tenants on behalf of customers will not be accepted.
5. Each member can redeem up to 6 packs of Red Packets during the whole promotion period. Member can redeem once only for same-day spending (total amount) in the same designated outlet and restaurant, and redeem the gifts at redemption counter within 8 days from the spending date (last redemption date is 28 January 2025). Daily quota applies on gifts while stock lasts, and the redemption will be terminated accordingly without prior notice. Members can enquire about the status of gifts distribution at redemption counter.
6. Designated electronic payment methods at the outlet only include Credit Card, Debit Card, EPS, Octopus, RewardCash, Cash Dollars and mobile payment App (include Apple Pay, Google Pay, PayMe for Business, BoC Pay, WeChat Pay, Alipay, Tap & Go and UnionPay QR Code).
7. To join the promotion, Members are required to login onsite and present their own physical Credit Card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s)/ mobile payment App used for the spending; corresponding original machine-printed receipt(s) from Harbour City’s outlet(s) and electronic payment slip(s) (can accumulate slips from maximum 2 different outlets by the same Member). Members are required to log in the App and show the transaction(s) for mobile payment (screen cap is not accepted). Cash, Gift Card/ Voucher of Harbour City & any tenants, and other payment methods are NOT accepted.
8. To be eligible for redemption, all machine-printed receipt(s) and electronic payment slip(s)/ transaction record(s) of logged-in mobile payment App must be supplemented with the corresponding physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s), showing the same name of the Member. Harbour City Estates Limited reserves the right to request Members to present their proof of identity and capture the images of machine-printed receipt(s) from outlet(s) and corresponding electronic payment slip(s)/ transaction record(s) in logged-in mobile payment App for verification and internal control purposes. Harbour City Estates Limited reserves the right to not process the redemption if Members refuse to provide the relevant information. Related images collected are retained for the above purposes only and will be destroyed within three months upon the completion of the campaign.
9. Online or out of store payment/ transfer, value-adding receipts and transaction for purchasing cash vouchers/ gift vouchers/ gift cards/ seasonal food and beverages are NOT eligible for redemption. Receipts from bank charges, membership fee payment (include but not limited to gold club / jewellery club and fitness club) , medical charges, insurance & investment fee payment, telecommunications services, bill payment services,

car parking fee, car wash services, wedding banquets, private and corporate functions at F&B outlets are NOT eligible. For instalment transactions of products/ treatments / courses, only the first month's instalment payment amount will be accepted for this promotion. Duplicate, photocopied, handwritten receipts and splitting of receipts are NOT accepted.

10. For product deposit payment on 10 January 2025 – 28 January 2025, Members can redeem the gifts within 8 days from the day of product pick up (last pick up & redemption date is 28 January 2025). Members are required to present their own physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s) used for the spending; corresponding original machine-printed receipts of deposit payment / balance payment (if any) / product pick up slip from Harbour City's outlet; and electronic payment slip/ transaction record in logged-in mobile payment App. Spending amount is counted by total value of the product (deposit + balance); spending day is counted by the day of deposit payment.
11. For restaurants requiring deposit payment on 10 January 2025 – 28 January 2025, Members can redeem the gifts within 8 days from the day of dining (last dining & redemption date is 28 January 2025). Members are required to present their own physical Credit Card(s)/ Debit Card(s)/ EPS Card(s)/ Octopus Card(s) used for the spending; corresponding original machine-printed receipts (showing the total spending amount including the deposit payment) of the restaurants; and electronic payment slip/ transaction record in logged-in mobile payment App of the deposit payment and balance payment on the day of dining. Total spending amount is counted by the sum of deposit and balance payment; spending day is counted by the day of dining.
12. All spending receipts that have been used for redemption are NOT eligible for refund from the outlets and restaurants. If Members MUST get the refund, they should return ALL redeemed gifts to the redemption counter prior to refund.
13. Each eligible original receipt will entitle each Member one registration only. The redemption can be used in conjunction with other promotional offers (except Harbour City VIC Club & Parking Promotion).
14. Only cash is accepted at the Redemption Counter, no change will be provided.
15. Red Packets are NOT FOR SALE, non-refundable and non-exchangeable for cash. Harbour City Estates Limited reserves the right to collect or cancel the Red Packets used for sale.
16. Sales staff of Harbour City tenants are not eligible to participate in this promotion.
17. In case of any disputes, Harbour City Estates Limited reserves the right of final decision.