

New Year Countdown 2025 @Harbour City
Charity Admission Ticket Purchase & Redemption
Terms & Conditions

1. Customers are required to log in personal Klook account at designated Klook page in order to purchase admission tickets. Each Klook account is eligible to purchase tickets ONCE only (max 4 tickets).
2. Promotion period for “redemption upon spending” is from 16 to 30 December 2024. Sales transactions and one-time Klook promo code (hereinafter referred to as promo code) redemptions must fall within this period.
3. Customers are required to register online via pass.harbourcity.com.hk as HARBOUR CITYZEN Member (Member) and participate in “The Big Rewarding Christmas @Harbour City” to redeem Dining e-Cash Voucher in order to join this promotion. Each customer can register as Member ONCE only; Harbour City Estates Limited reserves the right to request Member to present their proof of identity for verification. Please refer to terms and conditions to “The Big Rewarding Christmas @Harbour City” on details of redeeming Dining e-Cash Vouchers
4. Please refer to Harbour City “your guide” for the list of outlets in Harbour City (exclude Gallery by the Harbour, Bank/Medical Service outlets).
5. Members must redeem the promo code in person. Redemption by sales staff of Harbour City tenants and other persons on behalf of Members will not be accepted.
6. Each Member can redeem promo code once only with maximum of 2 same-day spending (total amount) receipts in different outlets during the whole promotion period, and are required to redeem at redemption counter within 8 days from the spending date (last redemption date is 30 December 2024). Quota applies on promo code while stock lasts, and the redemption will be terminated accordingly without prior notice. Members can enquire about the status of promo code redemption distribution at redemption counter.
7. Designated electronic payment methods at the outlet only include Credit Card, Debit Card, EPS, Octopus, RewardCash, Cash Dollars and mobile payment App (include Apple Pay, Google Pay, PayMe for Business, BoC Pay, WeChat Pay, Alipay, Tap & Go and UnionPay QR Code). Online or out of store payment/ transfer, value-adding receipts, purchase of cash vouchers/ gift vouchers/ gift cards and membership fee payment is NOT eligible for this promotion.
8. To join the promotion, Members are required to login onsite and present their own physical Credit Card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s)/ mobile payment App used for the spending; corresponding original machine-printed receipt(s) from Harbour City’s outlet(s) and electronic payment slip(s) (can accumulate slips from maximum 2 different outlets by the same Member). Members are required to log in the App and show the transaction(s) for mobile payment (screen cap is not accepted). Cash, Gift Card/ Voucher

of Harbour City & any tenants, and other payment methods are NOT accepted.

9. To be eligible for redemption, all machine-printed receipt(s) and electronic payment slip(s)/ transaction record(s) of logged-in mobile payment App must be supplemented with the corresponding physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s), showing the same name of the Member. Harbour City Estates Limited reserves the right to request Members to present their proof of identity and capture the images of machine-printed receipt(s) from outlet(s) and corresponding electronic payment slip(s)/ transaction record(s) in logged-in mobile payment App for verification and internal control purposes. Harbour City Estates Limited reserves the right to not process the redemption if Members refuse to provide the relevant information. Related images collected are retained for the above purposes only and will be destroyed within three months upon the completion of the campaign.
10. Value-adding receipts and transaction for purchasing cash vouchers/ gift vouchers/ gift cards are NOT eligible for redemption. Receipts of membership fee payment (including but not limited to gold club and jewellery club), wedding banquets, private and corporate functions at F&B outlets are NOT eligible. For instalment transactions of products/ treatments / courses, only the first month's instalment payment amount will be accepted for this promotion. Duplicate, photocopied, handwritten receipts and splitting of receipts are NOT accepted.
11. For product deposit payment on 16 to 30 December 2024, Members can redeem the promo code within 8 days from the day of product pick up (last pick up & redemption date is 30 December 2024). Members are required to present their own physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s) used for the spending; corresponding original machine-printed receipts of deposit payment / balance payment (if any) / product pick up slip from Harbour City's outlet; and electronic payment slip/ transaction record in logged-in mobile payment App. Spending amount is counted by total value of the product (deposit + balance); spending day is counted by the day of deposit payment.
12. For restaurants requiring deposit payment on 16 to 30 December 2024, Members can redeem the promo code within 8 days from the day of dining (last dining & redemption date is 30 December 2024). Members are required to present their own physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s) used for the spending; corresponding original machine-printed receipts (showing the total spending amount including the deposit payment) of the restaurants; and electronic payment slip/ transaction record in logged-in mobile payment App of the deposit payment and balance payment on the day of dining. Total spending amount is counted by the sum of deposit and balance payment; spending day is counted by the day of dining.
13. All spending receipts that have been used for promo code redemption are NOT eligible for refund from the outlets and restaurants.
14. Each eligible original receipt will entitle each Member one registration only. The redemption can be used in conjunction with other promotional offers.

15. Members who receive a one-time Klook promo code must enter the promo code before payment in order to enjoy the special discount.
16. All promo codes are NOT FOR SALE, non-exchangeable for cash and/or other gifts, and are non-returnable. Harbour City Estates Limited reserves the right to collect or cancel the promo code used for sale.
17. Harbour City Estates Limited bears no responsibility and no compensation for loss of promo code.
18. All net proceeds from this event will be donated to Hong Kong Blood Cancer Foundation.
19. Sales staff and employees of Harbour City tenants are not eligible to participate in “redemption upon spending” promotion.
20. In case of any dispute, the decision of Harbour City Estates Limited shall be final.