

**Harbour City X LUCAS ZANOTTO  
Limited Edition Umbrella Redemption**

**Redemption Terms & Conditions**

1. Redemption period is from 26 August to 13 October 2024. Sales transactions and gift redemptions must fall within this period.
2. The quantity of umbrellas is limited while stock lasts. Customers can enquire about the status of gift distribution at Redemption Counter.
3. To redeem the umbrella with e-Pass upon donation or for free, customers are required to online register at [pass.harbourcity.com.hk](http://pass.harbourcity.com.hk) to become a HARBOUR CITYZEN Member (Member). Each customer can register as Member ONCE only; Harbour City Estates Limited reserves the right to request Members to present their proof of identity for verification.
4. Umbrella is available in 2 colors (ash pink or beige) for selection. During the promotion period, each member is eligible to redeem a maximum of TWO umbrellas (maximum of ONE umbrella only for each color) upon presenting a valid e-Pass.
5. Only cash payment is accepted at the Redemption Counter, no change will be provided.
6. Members must redeem the gift in person upon presentation of valid e-Pass. Redemption by sales staff of Harbour City tenants and other persons on behalf of customers will not be accepted.
7. Each Member can redeem once only for same-day spending (total amount) in the same designated outlet and restaurant, and redeem the gifts at redemption counter within 8 days from the spending date (last redemption date is 13 October 2024)
8. Designated electronic payment methods at the outlet only include Credit Card, Debit Card, EPS, Octopus, RewardCash, Cash Dollars and mobile payment App (include Apple Pay, Google Pay, PayMe for Business, BoC Pay, WeChat Pay, Alipay, Tap & Go and UnionPay QR Code). Online or out of store payment/ transfer, value-adding receipts, purchase of cash vouchers/ gift vouchers/ gift cards and Membership fee payment is NOT eligible for this redemption.
9. To be eligible for redemption, Members are required to login onsite and present their own physical Credit Card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s)/ mobile payment App used for the spending; corresponding original machine-printed receipt(s) from Harbour City's outlet(s) and electronic payment slip(s) (can accumulate slips from maximum 2 different designated outlets and restaurants by the same Member). Members are required to log in the App and show the transaction(s) for mobile payment (screen cap is not accepted). Cash, Gift Card/ Voucher of Harbour City & any tenants, and other payment methods are NOT accepted.

10. To be eligible for redemption, all machine-printed receipt(s) and electronic payment slip(s)/ transaction record(s) of logged-in mobile payment App must be supplemented with the corresponding physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s), showing the same name of the Member. Harbour City Estates Limited reserves the right to request Members to present their proof of identity and capture the images of machine-printed receipt(s) from outlet(s) and corresponding electronic payment slip(s)/ transaction record(s) in logged-in mobile payment App for verification and internal control purposes. Harbour City Estates Limited reserves the right to not process the redemption if Members refuse to provide the relevant information. Related images collected are retained for the above purposes only and will be destroyed within 3 months upon the completion of the campaign.
11. Value-adding receipts and transaction for purchasing F&B seasonal food / cash voucher/ gift card are NOT eligible for redemption. Receipts from bank charges, membership fee payment (include but not limited to gold club / jewellery club and fitness club) , medical charges, insurance & investment fee payment, telecommunications services, bill payment services, car parking fee, car wash services, wedding banquets, private and corporate functions at F&B outlets are NOT eligible. For instalment transactions of products/ treatments / courses, only the first month's instalment payment amount will be accepted for this promotion. Duplicate, photocopied, handwritten receipts and splitting of receipts are NOT accepted.
12. For product deposit payment on 26 August – 13 October 2024, Members can redeem the gifts within 8 days from the day of product pick up (last pick up & redemption date is 13 October 2024). Members are required to present their own physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s) used for the spending; corresponding original machine-printed receipts of deposit payment / balance payment (if any) / product pick up slip from Harbour City's outlet; and electronic payment slip/ transaction record in logged-in mobile payment App. Spending amount is counted by total value of the product (deposit + balance); spending day is counted by the day of deposit payment.
13. For restaurants requiring deposit payment on 26 August – 13 October 2024, Members can redeem the gifts within 8 days from the day of dining (last dining & redemption date is 5 November 2023). Members are required to present their own physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s) used for the spending; corresponding original machine-printed receipts (showing the total spending amount including the deposit payment) of the restaurants; and electronic payment slip/ transaction record in logged-in mobile payment App of the deposit payment and balance payment on the day of dining. Total spending amount is counted by the sum of deposit and balance payment; spending day is counted by the day of dining.

14. All spending receipts that have been used for redemption are NOT eligible for refund from the outlets and restaurants. If Members MUST get the refund, they should return ALL redeemed gifts to the Redemption Counter prior to refund.
15. Each eligible original receipt will entitle each Member 1 registration only. The redemption cannot be used in conjunction with any other promotional offers (except Harbour City VIC Club & Parking Promotion).
16. All gifts are NOT FOR SALE, non-exchangeable for cash and/or other gifts, and are non-returnable. Harbour City Estates Limited reserve the right to collect or cancel the rewards used for sale.
17. All umbrellas redeemed are non-refundable and non-exchangeable, members are responsible to check the condition of gifts upon redeeming.
18. Sales staff of Harbour City tenants are not eligible to participate in this promotion.
19. In case of any disputes, Harbour City Estates Limited reserves the right of final decision.